EMERGENCY RIDE HOME
STEP BY STEP GUIDE

Hosted by Ride Together Pierce (RTP), the Emergency Ride Home (ERH) program is a FREE resource to people who take a sustainable commute to a worksite in Pierce County and who need an emergency ride home. Qualified users can receive a Lyft voucher or seek reimbursement after the ride. Follow the steps below to join and use the program. For full program details, visit RideTogetherPierce.com/ERH.

1 Have you signed up for the ERH program on the RTP trip calendar?

Yes — *Great! Continue to the next question.*

No — *Visit **RideTogetherPierce.com**, create an account* on the trip calendar and join the program under "My Rewards.".*

*Users will not be able to see the ERH program for the first two weeks of creating their account. You can still take an ERH and submit your receipt for reimbursement afterward.

2 Did you take a sustainable trip to a worksite in Pierce County today?

Yes — *Great! Continue to the next question.*

No — *Sorry, this program is only available to folks who take a sustainable commute to work that day.*

3 Is your emergency due to unexpected overtime, family or personal illness or an unexpected change in your planned ride home?

Yes — *You qualify for an ERH. On the trip calendar, follow the steps to request and use a voucher on the Lyft app on your phone. You can also call a taxi.*

No — *Sorry, your circumstances do not qualify for an ERH.*

You can request a $100 voucher to Lyft.

You can book a taxi, Uber or Lyft and submit a reimbursement request afterward. The program covers $100 per ride, and 15% gratuity.

RIDEtogetherPierce.com